OPERATIONS MANAGEMENT

OM 204 (s) Special Topics (1-16 credits)
Credit arranged

OM 298 (s) Internship (1-3 credits, max 6)

OM 299 (s) Directed Study (1-16 credits)
Credit arranged

OM 370 Process Management (3 credits)
This course examines the concepts and tools used to design, implement, manage, evaluate and improve the business processes used to create and deliver value to customers. International and ethical issues associated with process management will also be considered. May involve evening exams. Typically Offered: Fall, Spring, Summer.
Prereqs: STAT 251 or STAT 301 or MATH 330

OM 378 Project Management (3 credits)
Planning, organizing, staffing, controlling, and directing an organization's resources for special projects; topics include matrix organizations, cross functional teamwork, budgeting, work breakdown structures, critical path method (CPM), program evaluation and review techniques (PERT), capacity planning, and project control. May involve evening exams. Typically Offered: Fall, Spring, Summer.

OM 398 Internship (1-3 credits, max 6)

OM 404 (s) Special Topics (1-16 credits)
Credit arranged

OM 439 Systems and Simulation (4 credits)
Distribution theory, random numbers, modeling concepts, and simulation of queuing and inventory systems. Students must have access to a laptop computer for use in class. Three lectures and one 3-hour lab a week. May involve evening exams. May involve field trips. Typically Offered: Fall, Spring.
Prereqs: OM 370, CHE 453, ME 313, or MSE 453; or Permission

OM 446 Six Sigma Innovation (3 credits)
Six Sigma is a highly structured strategy for acquiring, assessing, and applying customer, competitor, and enterprise intelligence for the purposes of product, system or enterprise innovation and design. It has two major thrusts, one that is directed toward significant innovation or improvement of an existing product, process or service that uses an approach called DMAIC (Define - Measure - Analyze - Improve - Control) and a second dedicated to design of new processes, products or services. This course focuses on the innovation aspects of Six Sigma. Recommended preparation: STAT 431. Cooperative: open to WSU degree-seeking students. (Spring, alt/years).
Prereqs: STAT 251 or OM 370

OM 456 Enterprise Quality Management (3 credits)
Cross-listed with STAT 456
Principles of quality management, with a focus on Lean Six Sigma concepts and Define-Measure-Analyze-Improve-Control (DMAIC) approach to managing and improving enterprise quality. Additional work required for graduate credit. May include evening exams. May involve field trips.
Prereqs: STAT 251 or STAT 301 or Permission